

customers

1

Insert all required data and complete your registration.
From now on, you will be able to **CREATE A TOUR**, defining every detail:
number of legs, number of participants, arrival and departure dates,
typology of accommodation, restaurants, tour guides and transports.

① You can also set how many quotes you want to receive for services you request

2

We will automatically send the customer request to all suppliers meeting customer requirements requested.

3

In your «**BOOKINGS**» section,
View all the offers received from suppliers for services you requested
and make your choices

... **YOUR TOUR IS COMPLETED :**)

suppliers

1

Insert all required data and complete your registration.
From now on, Customer's requests will appear
and in your "**CUSTOMERS' REQUESTS**" Section.

2

In your "**CUSTOMERS' REQUESTS**" section,
confirm your availability and accept the price proposed
by the customer for your service
or
confirm your availability and propose a new price as a counter-offer.
You can also set an expiration date for your offer

① Only the first 5 proposal will be notified to Customers. The others will be discharged. **BE QUICK!**

If you have been chosen:

You will receive all the information about the customer's journey
and a **30% deposit** from IHZ Italia/Tour Plan, **50 days** prior to arrival.
10 days prior to arrival you will receive the remaining **70% balance**
from IHZ Italia/Tour Plan

...**NOW DO YOUR JOB. DO AT YOUR BEST :**)